



Databarracks' case study

INDEPENDENT STEEL TRADER USES DATABARRACKS FOR BACKUP & DR

About Stemcor

Stemcor Holdings Limited, the world's largest independent steel trader, formed in 1951 and has grown to be the 4th largest private company in the United Kingdom, with an annual turnover exceeding £5bn. With a trading volume of over 20 million metric tons a year, the likelihood is that you are never more than a few metres away from steel that has been supplied by Stemcor.

As well as trading and shipping steel and raw materials, the company provides marketing, finance and logistics services to the global steel industry and was one of the pioneers in the industry to capitalise on online steel trading systems.



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The Challenge

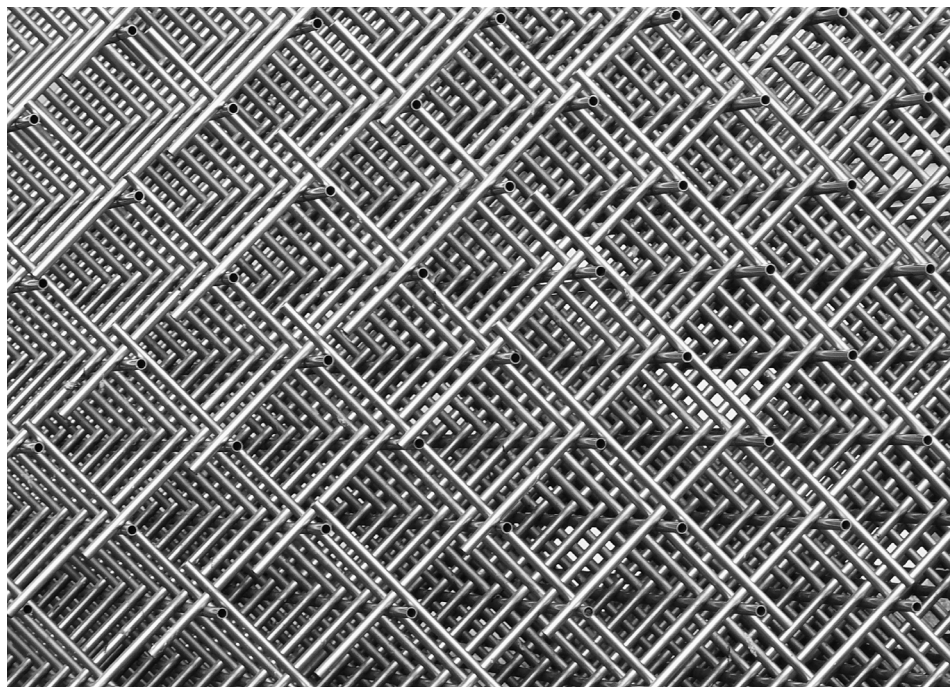
As a global company with many disparate offices, one of Stemcor's key IT challenges revolves around the improvement and acceleration of information flow around the business. Stemcor's ability to identify and realise business opportunities across the 45 countries they operate in depends on close collaboration between employees, facilitated by highly available, accurate data. Given this, its backup solution is the backbone of a structure built dependent on availability, resilience and fast recovery time for terabytes of business critical data.

Although Stemcor looked for the best option on the market when they first sought an online backup solution, the results didn't seem to please. "We had been using what we considered as top breed technology to back up our critical data, however we were limited to backing up only 10 of our sites as the costs for growing our storage footprint was incredibly prohibitive" - Steve Burkett, Network Administrator, Stemcor Holdings.

The Solution

Stemcor chose Databarracks, the leading provider of Backup as a Service and Disaster Recovery services, to protect business critical data spread around four continents. After only two months, twenty five of Stemcor's trading locations have their data automatically backed up to Databarracks' data centre.

“Databarracks has proved that is not just the technology that matters when you think about data security. Their level of service and knowledge of their product capabilities played a pivotal part which really impressed us about their service provision.”



Although using the same technology as their previous managed service provider, Databarracks have deployed a complete backup structure for Stemcor, allowing for the management of the whole information lifecycle of their data and a solution which now covers twenty five of its global locations.

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We have 24/7 technical support available, assisted configuration of systems, local storage copies for fast restores and double the amount of sites being backed up for a cheaper deal. To know that there will be no extra charges for restoration, support assistance, software updates, etc. makes it a winning case on the financial front as well”, concluded Kim Richards, IT Technical Manager for Stemcor.

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About Databarracks

Databarracks is the UK's specialist business continuity and IT disaster recovery provider.

In 2003, we launched one of the world's first true managed backup services to bring indestructible resilience to mission critical data.

Today, we deliver award winning data and continuity services from some of the most secure data centres in the world, 30 metres below ground in ex-military nuclear bunkers, supported 24/7/365 by our team of handpicked experts.

We make enterprise-class continuity, security and resilience accessible for organisations of all sizes.

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